

Dear Parent/ Carer

We would like to thank all parents for taking the time to respond to the recent eportal evaluation. The comments were very favourable and have given us ideas to improve the system even further.

Some comments include:

“I think it is very helpful for children to know what areas they are doing well on and how to improve”.

“It is a good system to see and know that everything is ok”.

“It's an excellent, effective system, providing valuable information on my children's education”.

“I really like the system- it is a good means of viewing reports and anything else would take up too much of the teachers' time”.

“Children should be encouraged to look at eportal and see how they are doing and what teachers think of their behaviour/ performance”.

The results are as follows:

	Highest response	Second highest response
Do you find eportal useful?	Extremely useful 53%	At times useful 43%
How often do you log on?	Once a half term 54%	Once a week 29%
How useful do you find the behaviour event information for your child?	Useful 58%	Extremely useful 27%
Are you satisfied with the frequency of reports for your child?	Satisfied 74%	Extremely satisfied 14%
Would you prefer a more regular detailed 'live' report rather than the three traditional reports each year?	No 62%	Yes 38%
Do you think your child would benefit from having their own log in to eportal?	Yes 60%	No 40%
Would it be advantageous to you if we continue to offer eportal drop in sessions during Parents' evenings	No 64%	Yes 36%

Some questions and answers from the survey:

Q: The facility to change passwords would be good- can this be done?

A: We are currently looking into this and will keep parents updated.

Q: The target analysis is confusing. Is there a guide to help?

A guide to understanding the target analysis is available on the eportal tab of the college website.

Q: Sometimes the target analysis data vanishes- why?

This may happen periodically as teachers will be entering data at that time. This will

A: reopen when all quality assurance procedures have been completed for that data set.

Where can I find out what the national curriculum levels actually mean for certain subjects?

A: These are available on the VLE- we will also place a link for these on the college website.

Q: I would like further training on eportal- what can I do?

You can contact us through reception or via enquiries@swanmore-sec.hants.sch.uk to set this up.

Q: Can we have more detail on pupil behavioural events?

Our aim is to ensure consistency so staff will receive further training in this area however there is a limit to the amount of detail we can enter. We will always guarantee that if a

A: serious incident occurs- contact with parents will be made first.